



BENCHMARKING SURVEYS:

Unlocking the Power of Peer-to-Peer Data



CSO Center membership has many benefits, including networking events, webcasts on emerging threats, and members-only programming. However, a much-prized feature among members is the benchmarking survey. These exclusive surveys offer an exclusive snapshot of industry best practices and cover a variety of subjects such as:

- Mass communications systems
- Salary and compensation
- Armed security officers
- Codes of conduct
- Business Continuity and disaster recovery
- Access control and visitor management
- Executive protection

THE CSO CENTER PROVIDES INSIGHT... ON INTERNAL INVESTIGATIONS

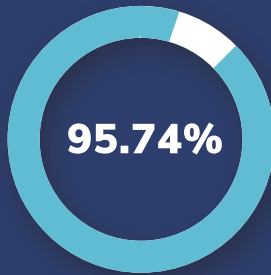
YES
65.06%

Have you had any cases in which a senior manager or executive of your company needed to be **INVESTIGATED**?

What was the reason for the investigation?

- **Fraud 75.61%**
- **Corruption 31.71%**
- **Theft 21.95%**
- **Bribe 14.63%**

How was the case resolved?



ACCUSED LEFT THE COMPANY

Was there any threat or other impact to the investigators (including attempts)?

75%
DESTRUCTION OF EVIDENCE

25%
BRIBERY



Where did the manager/executive under suspicion work?

- **Manager on top level 61.54%**
- **Member of executive team 30.77%**
- **Manager in the company owned by the group 13.46%**
- **Member of Board of Directors/Supervisory Board 7.69%**

W *The investigator should have direct contact with the owner*

Who discovered the crime?



Whistleblower
54%



Internal Audit
26%



Internal Control
26%



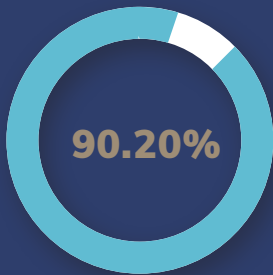
Other Managers
24%

Note: Some figures add up to more than 100% because some respondents selected multiple responses

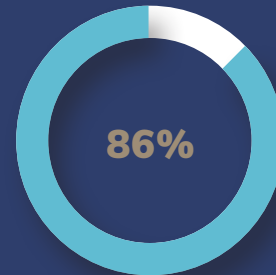
THE CSO CENTER BENCHMARKS SECURITY FUNCTIONS... AT OPERATIONS CENTERS



How large is your **ORGANIZATION**?
More than 1,000 employees

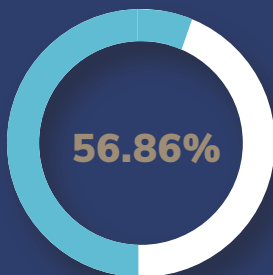


Is your organization **GLOBAL**?
YES



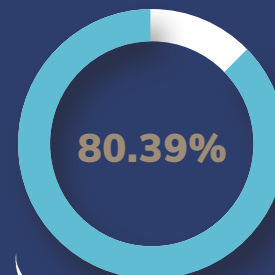
Do you have contract or proprietary security officers at all locations?

NO



Do you have a Global Security Operations Communications Center or GSOCC?

YES



93.33% = Operational 365/24/7

What are the functions of the GSOCC?



Emergency Crisis
90.70%



Incident Response
88.37%

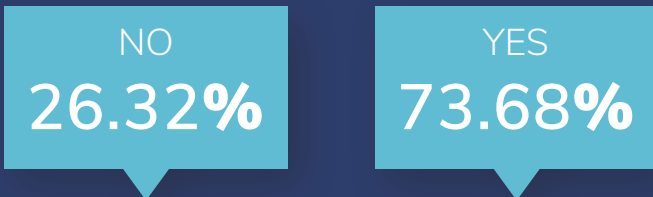


Travel Security
76.74%



Support to Employees
69.77%

THE CSO CENTER REVEALS BEST PRACTICES... ON TRAVEL POLICIES

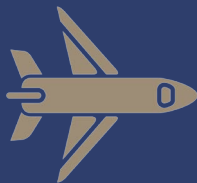


Do you have a policy restricting how many board members or company executives can travel on the same aircraft or in the same vehicle?

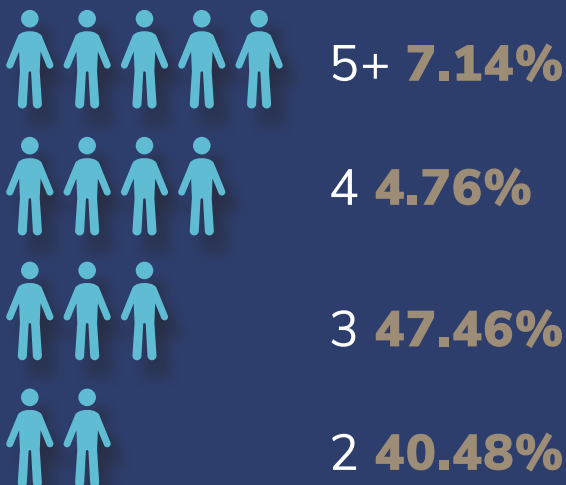
THOSE AFFECTED BY THIS POLICY:

- C-Suite **87.80%**
- CEO **73.17%**
- Board Members **56.10%**
- Presidents & Above **31.71%**
- Vice Presidents & Above **29.27%**
- Others **7.32%**

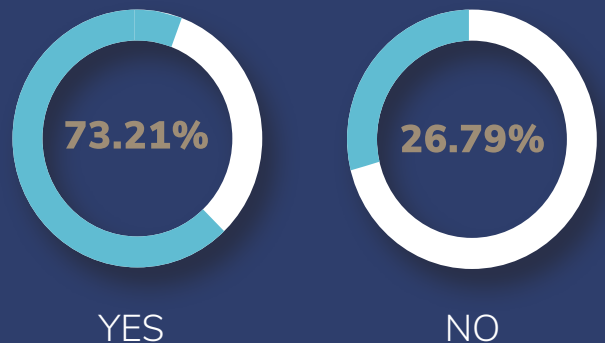
W *No more than two BoD committee members are permitted on the same flight or executive vehicle*



How many board members/executives are limited to the same flight/conveyance?



Does your policy include provisions for **HIGH-RISK TRAVEL**?



W *We do not allow more than 30 employees on any one flight*